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June 12, 2018

Captain Steve Suho
Yuma Police Department
One City Plaza
Yuma, AZ 85366
Suhos@yumaaz.gov
(928)373-4725

RE: Extension to Maintenance and Support Agreement – LiveScan Station

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 0004106-006

By means of this letter, MorphoTrak, LLC (“MorphoTrak” or “Seller”) hereby extends **Yuma Police Department** Maintenance and Support Agreement as referenced above.

Please find enclosed updated Exhibit-A: *Description of Covered Products*, Exhibit-C: *Support Plan Options and Pricing Worksheet*, and Exhibit-D: *Current Billable Rates* for the period: **July 1, 2018** through **June 30, 2019**.

Pursuant to Section 3.2 of the original agreement, all terms and conditions shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at Susan.Noisseau@idemia.com or fax to (518) 608-4879 on or before **July 25, 2018**.

If you have any questions or need further clarification, please contact me at (518) 608-1383 or e-mail Susan.Noisseau@idemia.com. Thank you in advance.

Sincerely,

Susan Noisseau
Contracts Administration Specialist II
MorphoTrak, LLC

Accepted by:

MORPHOTRAK, LLC

YUMA POLICE DEPARTMENT

Signed by: _____

Signed by: _____

Printed Name: Michael Kato

Printed Name: _____

Title: Director

Title: _____

Date: _____

Date: _____

Exhibit-A: Description of Covered Products

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 0004106-006

CUSTOMER: Yuma Police Department

The following table lists the Products under maintenance coverage:

Product	Description	Node	Qty
Cluster	Remote Cluster	AZMBWYPD00	1
Latent	Workstation-TEW/LEW	AZMBWYPD01	1
Printer	Printer, Finger/palm card, Mono, Lexmark Extra Drawer Tray	AZLPTYPD03	1
ELSA Livescan	ELSA-P255/C Livescan booking workstation, palms and rolled fingerprints, cabinet, 500 ppi	AZMELYPD01	1
Printer	Printer, Finger/palm card, Mono, Lexmark Extra Drawer Tray	AZLPTYPD01	1
ELSA Livescan	ELSA-P255/C Livescan booking workstation, palms and rolled fingerprints, cabinet, 500 ppi	AZMELYPD02	1
MorphoIDent	MorphoIDent	AZMMIYPD01	1
MorphoIDent	MorphoIDent	AZMMIYPD02	1
MorphoIDent	MorphoIDent	AZMMIYPD03	1
MorphoIDent	MorphoIDent	AZMMIYPD04	1

Exhibit-C: Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 0004106-006

Date June 12, 2018

New Term Effective

Start July 1, 2018

End June 30, 2019

Customer:	Yuma Police Department	Billing Agency:	
Address (1):	One City Plaza	Address (1):	
Address (2):		Address (2):	
City/State/Zip:	Yuma, AZ 85366	City/State/Zip:	
Contact Name:	Captain Steve Suho	Contact Name:	
Telephone:	(928)373-4725	Telephone:	
Fax:		Fax:	
Email:	Suhos@yumaaz.gov	Email:	

☒ Latent Station

☒ LiveScan™ Station

☐ MORPHO BIS System

STANDARD SUPPORT

<input checked="" type="checkbox"/> Advantage – Software Support			\$ 22,950.00
◆ Telephone Response: 2 Hour	◆ Standard Releases & Updates	◆ Supplemental Releases & Updates	
◆ Remote Dial-In Analysis	◆ Software Customer Alert Bulletins	◆ 8 a.m. – 5 p.m. Monday to Friday PPM	
Standard Support: Sub-TOTAL			\$ 22,950.00

SUPPORT OPTIONS

<input checked="" type="checkbox"/> On-Site Hardware Support		\$ Included
◆ 8 a.m. – 5 p.m. Monday to Friday PPM	◆ Next day PPM On-site Response	◆ Defective Parts Replacement
<input checked="" type="checkbox"/> Parts Support		\$ Included
◆ Parts Ordered & Shipped Next Business Day	◆ Parts Customer Alert Bulletins	
<i>* If customer is providing their own on-site hardware support, the following applies:</i>		
➤ Customer Orders & Replaces Parts	➤ Telephone Technical Support for Parts Replacement Available	
<input checked="" type="checkbox"/> UPLIFTS		
◆ Increase PPM to 24x7 software support		\$ Included
◆ Increase Response Time to 4 hours onsite and 1 hour telephone		\$ Included
Support Options: Sub-TOTAL		\$ Included as checked

GRAND TOTAL **\$ 22,950.00**

PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)

Please note: This is not an invoice. An Invoice will be provided after receipt of the signed document.

Exhibit-D: Current Billable Rates

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 004106-006

CUSTOMER: *Yuma Police Department*

The following are Seller's current billable rates, subject to an annual change.

COVERAGE HOURS (PPM)		BILLABLE RATES (OUTSIDE THE SCOPE OF A CURRENT EXECUTED AGREEMENT)
8am-5pm, M-F (local time)		\$160 per hour, 2 hours minimum
After 5p, Saturday, Sunday, Seller Holidays		\$240 per hour, 2 hours minimum

COVERAGE HOURS (PPM)		BILLABLE RATES (WITHOUT AN AGREEMENT)
8am-5pm, M-F (local time)		\$320 per hour, 2 hours minimum
After 5p, Saturday, Sunday, Seller Holidays		\$480 per hour, 2 hours minimum