

## SALES INFORMATION

IC Sales Rep	Mike Dregalla			Vertical	Utility
Order Date	9/23/2020	Sales Partner		Software Partner	Tyler - New World

## PRODUCTS AND SERVICES

Products	[EBPP] [IVR] [OBD]
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## PAYMENT METHODS ACCEPTED

Payment Types	[American Express] [VISA/Mastercard/Discover] [ACH/EFT]
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## BILLER INFORMATION

Ownership Type	Government	Phone	928-373-5076	Fax	
Legal Name	City of Yuma	Website URL	www.yumaaz.gov		
Address 1	One City Plaza	Bus. Open Date	04-07-1914		
Address 2		Federal Tax ID	86-6000273		
City	Yuma	<i>*Federal Tax ID and Legal Name must match on all documents</i>			
State	AZ	ZIP	85364		

## BILLER CONTACT

Primary Contact Name	Teresa Laurent				
Phone	(928) 373-5106				
Email Address	teresa.laurent@yumaaz.gov				

## SIGNING AUTHORITY

Name	Philip Rodriguez	Title	City Administrator
Phone	928-373-5076	Fax	
Email Address	philip.rodriguez@yumaaz.gov		

## BILLER PRICING

Description	Interval	Cost Type	Cost
ACH Reject Fee Non-Submitter (Chase)	Per Transaction	Fixed (\$)	\$5.00
Chargeback Fee Non-Submitter (Chase)	Per Transaction	Fixed (\$)	\$5.00
Invoice Presentment For Paperless Customers	Per Transaction	Fixed (\$)	\$0.25
IC Payment Transaction Fee - Credit Card	Per Transaction	Fixed (\$)	\$0.60
IC Payment Transaction Fee - EFT	Per Transaction	Fixed (\$)	\$0.50
IC Payment Transaction Fee - Online Bank Direct	Per Transaction	Fixed (\$)	\$0.25

## HARDWARE

Card Reader Type		Quantity		Cost per Reader	
Card Reader				Billing Interval	
Shipping Addr. (if different than location address)					
Kiosk Type	Device Quantity	Per Device Txn Min			
Standard/In-Door		750			
Thru-Wall		800			

Note: Biller will be charged for the minimum number of transactions listed to left each month per kiosk unity. In addition, if the Biller's order includes kiosks then the terms and conditions of Kiosk Managed Standard SOW (and applicable schedules) are hereby

Outdoor Model		850	agreed and incorporated by reference	
<b>BILLER BANK INFO</b>				
<b>Note: Must include voided business check or bank letter for each unique account</b>				
Billing Method	ACH Month End Fees		Bank Name	JP Morgan Chase Bank, N.A.
Name on Account	City of Yuma		Phone	800-472-0490
Bank Address	201 N Central Ave., 21st Floor			
	Phoenix, AZ 85004			
Routing #	122100024		Last 4 Acct #	6959
<b>DATA RETENTION</b>				
Months to Keep	24	*Additional Fees apply if greater than 24 months		
<b>NOTES/SPECIAL HANDLING</b>				
<p>If contract is signed/executed by end-of-day on the 30th of October 2020, the City of Yuma is able to acquire the Tyler New World APIs and furnish those to Invoice Cloud in 2020, Invoice Cloud will reimburse the City of Yuma for cost up to \$12,000 for those APIs. Request for reimbursement must be submitted by December 15th 2020 and will be paid by December 31st 2020. The City of Yuma also agrees to do a case study with Invoice Cloud one year after we have gone live.</p> <p>CC and ACH Fees are absorbed by the Biller</p> <p>CC Fee is Cost Plus: \$0.60 above interchange, fees, dues and assessments (Tier 4 Pricing - Peoria (P20-0030 One Stop Payment Services ))</p> <p>ACH Fee is \$0.50 (Tier 4 Pricing - Peoria (P20-0030 One Stop Payment Services ))</p> <p>AMEX Utilities Interchange - transaction size \$0-\$1,000 = \$1.00 per transaction</p> <p>AMEX Utilities Interchange - transaction size &gt;\$1,000 = 1.95%</p>				
<b>CERTIFICATION AND AGREEMENT</b>				

- A. By signing below, the Biller hereby authorizes Invoice Cloud, Inc. ("Invoice Cloud") to initiate and execute debit/credit entries to its checking/deposit account(s) indicated above at the depository financial institution(s) named above and to debit/credit the same such account(s). The Biller acknowledges that the origination of ACH transactions to its account(s) must comply with the provisions of U.S. law. This authority is to remain in full force and effect until (i) Invoice Cloud has received written notification (by electronic or U.S. mail) from the Biller of its revocation in such time and manner as to allow Invoice Cloud a reasonable opportunity to act on it, but not less than 10 business days notice; and (ii) all obligations of the Biller to Invoice Cloud that have arisen under this Agreement and all other agreements have been paid in full. The Biller must also notify Invoice Cloud, in writing, (by electronic or U.S. mail) when a change in account number(s) or bank has occurred at which time this authorization shall apply to such new/changed account. This notification must be received within 10 business days of change. A fee will be charged for any returned ACH debits.
- B. By signing below, the Biller named: (1) has read, agreed to, and acknowledges receipt of the Biller Agreement, Biller T+C and other Order Forms executed by the Biller, and (2) certifies to Invoice Cloud that he/she is authorized to sign this Order Form; (3) certifies that all information and documents submitted in connection with this Order Form are true and complete; (4) authorizes Invoice Cloud or its agent to verify any of the information given, including credit references, and to obtain credit reports (including a spouse if in a community property state); (5) agrees to pay the Monthly Access Fee through the last day of the month following the effective date of termination as provided in the Billing Agreement; (6) agrees that Biller and each transaction submitted will be bound by the Order Form and the Biller Agreement in its entirety; (7) agrees that Biller will submit transactions only in accordance with the information in this Order Form and Biller Agreement and will immediately inform Invoice Cloud, by email (contracts@invoicecloud.com) if any information in this Order Form changes, and (8) the Biller agrees and understands that outstanding sums due and owing to Invoice Cloud, will be charged daily or monthly and debited from its current depository account. Non-sufficient funds for these debits are grounds for a change in fees or termination of this Agreement. In the event of non-payment of any sums due, Invoice Cloud reserves the right to withdraw such sums from the current depository account at any time to ensure payment of the same.
- C. Pay by Text: Standard data rates and text messaging rates may apply based on the payer's plan with their mobile phone carrier. Payer can opt out of text messaging at any time with Invoice Cloud. Partial payment or overpayment is not supported. Service fees may apply based on the biller set up with Invoice Cloud. Biller may not use the service for activities that violate any law, statute, ordinance or regulation.
- D. By signing below, the Biller hereby gives permission to Invoice Cloud to access his / her credit history via Trans Union, Equifax, or other credit-reporting agency.
- E. The Order Form and the Biller Agreement will become effective only when counter-signed by Invoice Cloud and upon execution by the Biller of such third party agreement required by Invoice Cloud to permit use of the payment function of the Service.

In WITNESS WHEREOF, the parties have executed this Agreement as of this day

Accepted by Biller:

X

Corporate Officer

Philip Rodriguez

Printed Name

City Administrator

Title

Accepted by Invoice Cloud, Inc.:

X

Robert Lapides

Corporate Officer

Robert Lapides

Printed Name

President

Title